

## 'T-Bar' Window Antenna

Thank you for purchasing this antenna from us; before you use this antenna please take the time to read this leaflet.

### Alignment

The usual position for this antenna is vertical, but try the antenna in different positions to see which works best for you.

### Location

If a choice of locations is available then try the antenna on different windows, as the signal will usually be strongest in one place in the building.

While you are experimenting with location use some tape to hold the antenna in place, and then only use the self-adhesive backing when you are sure of the best position.

You may find that one corner or side of a window is better than the other, usually the higher up the better the results.

### Connecting the Antenna to an Adapter

When connecting the antenna cable to the adapter cable push the two connectors together, before screwing them tight so that the male pin goes all the way home. If you see no improvement in signal then try calling out from the phone, as this will force the phone to try harder to find a good signal.

### Signal Troubleshooting

If you lose the signal unexpectedly you should check the antenna for a loose connection, if the connections are all ok then it could be that the transmitter power has been reduced, this happens at evenings and weekends or when maintenance work is carried out. Other factors which could cause problems include rain or snow near the transmitter, and cell contraction due to high use; this is especially prevalent with 3G signals.



